

Meet your phone



Para la versión en español, visite verizonwireless.com/support.

About your phone



NOTE: Devices and software are constantly evolving – the screen images and icons you see here are for reference only.



Setting up your phone

Your phone already has a SIM card installed.

Step 1. Remove the back cover
Place your fingernail in the cutout at the bottom of the phone and pop the cover off the phone.



Setting up your phone

Step 2. Insert the battery

Insert the battery, making sure the gold contacts line up. Push in and press down gently to secure.



Gold Contacts

Step 3. Replace the back cover

Place the back cover over the back of the phone and then press down along the edges to secure.



Step 4. Charge your phone

Before turning on your phone, charge it fully.



WARNING: Only use approved chargers with your device. Incompatible chargers or tampering with the charging port could damage your device and void the warranty.

Using your phone

Turning your phone on/off

To turn your phone on, press and hold the **Power/End** button.

Press and hold the **Power/End** button again to turn it off.

Setting up voice mail

1. Dial ***86** and press **Send**.
2. When you hear a greeting, press **#** to interrupt.
3. Follow the setup instructions.

Checking voice mail

From your phone:

1. Dial ***86** and press **Send**.
2. Follow the instructions.

From other phones:

1. Dial your wireless number.
2. When you hear the greeting, press **#** to interrupt.
3. Follow the instructions.

NOTE: Voice mailboxes not set up within 45 days will be canceled. Your voice mailbox is not password protected until you create a password by following the setup instructions.

Verizon Cloud

Verizon Cloud offers secure online storage to back up your contacts and sync them with your other Cloud-Connected devices.

To learn more, go to "vzw.com/Cloud."

Support & More



My Verizon Mobile

Manage your account, track your usage, edit account information, pay your bill and more.



Get help using your phone

From your computer, visit "verizonwireless.com/support."



International travel

For features and rates when outside the US, visit "verizonwireless.com/international."



Customer service

Call **1.800.922.0204**
Twitter **@VZWSupport**



More Information

Download a User Guide from "verizonwireless.com/support."

Additional information

Your wireless device and third-party services

Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this device or any non-Verizon Wireless applications, services and products, including any personal information you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please review carefully all applicable terms, conditions and policies prior to using this wireless device and any associated application, product or service.

Hearing aid compatibility information

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer technologies that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Ask your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, ask your service provider or phone retailer.